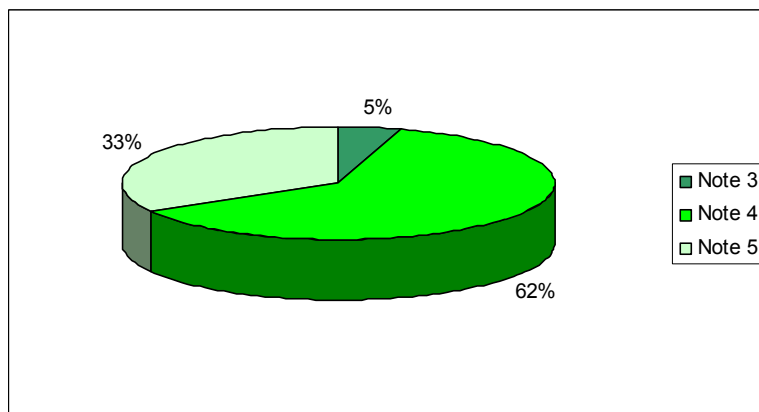

Evaluation of the 4th SPM Working Group Meeting

Sofia, Bulgaria, 30 May 2007

"very good job"

The fourth Social Performance Working Group Meeting was held on 31 May 2007 in Sofia, Bulgaria, as a pre-conference event, before the 10th MFC anniversary conference. The meeting was attended by 30 representatives from 11 different countries and 17 different organizations. 24 evaluation forms were submitted. The evaluation form questions concerned the overall working group meeting, more detailed questions concerning content, methods, materials and facilitation and questions regarding the pre-workshop organization and communication of the meeting as well as about the facilities. The participants were asked to rank each issue with notes from 1 to 5 (1 being poor and 5 being excellent), and after each question there was a space for comments.

The general perception of the overall Working Group meeting was positive. This time the participants did not contribute so much with comments, but overall the comments were positive and encouraging.



The overall meeting evaluation

The general meeting evaluation was good, although lower than on previous occasions. The received answers reached an average point of 4,3, which is not significantly different from the previous years with notes of 4.2 and 4.5¹

The general perception of the meeting was positive, more than 60 percent of the participant rated the overall working group experience as

good and a third as excellent. The general comments was positive and encouraging. The meeting were generally perceived as a good platform and forum for sharing experience and listen to others solutions.

WG meeting content evaluation

The evaluation was also focused on more detailed aspects of the overall event, such as length, content, methods, materials and facilitation.

The content got an average note of 3,9 on the received answers, this is lower than from previous years the second and third meeting got 4.5 and 4.1 respectively. This is a slightly lower mark than the last meeting. Almost 60 % of the participants gave the content a good note and 17 % excellent.

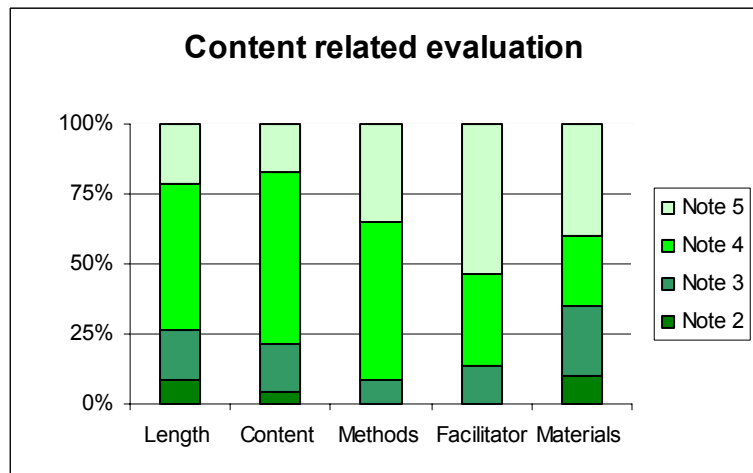
¹ The comparing figures are the evaluations from the pre-conference event in Budapest last year and the three day meeting in Warsaw, February 2007.

The methods used during the fourth WG meeting got an average note of 4,2 from the received answers. 33 % assessed the methods as excellent and 66 % as good, only 6 % perceived it to be average. The result is only slightly lower than the last meeting (4,3) and the meeting in Budapest with the highest score 4,5.

The facilitation got an average point of 4,4 from the receives answers, which is a better result than the result from the previous years (4.3 and 4.1). However, there were a remarkably high level of non-responses to this question, 9 participants did not provide a score answer.

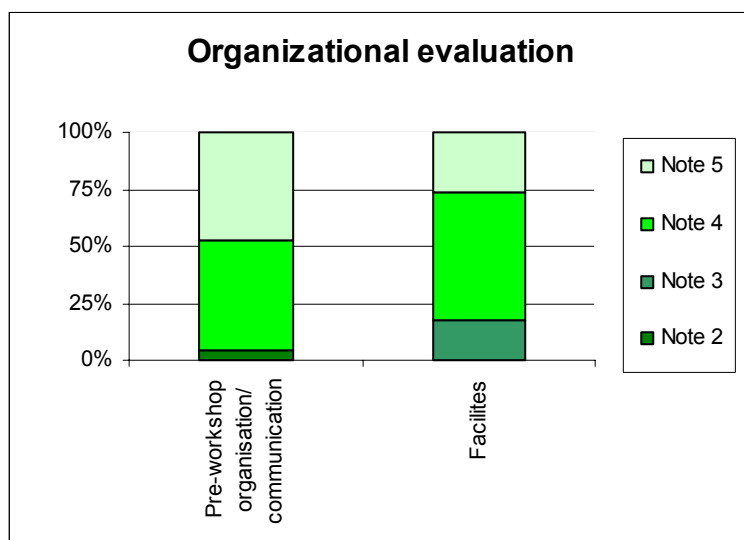
The length of the meetings is often perceived as long. The average score from the received answers regarding the length is 3,9. 50 % thought the length to be good and 21 % excellent. Only one comment was given saying the meeting was "too long".

Material was evaluated as a separate category during this meeting, although given a high average mark of 4, there percentage of unsatisfied people was notably high, 35% gave materials a mark 3 or lower, 4 people did not answer at all. However, there were no comments given to this question.



Some suggestions from the participants for improving the WG meeting, for example:

- Some work could have been done in smaller groups, in order to save time. .
- The level of advancement is different among the participants and so is the levels of engagement, therefore it could be sensible to keep this in mind so that the plenary can involve and motivate all participants.



WG meeting organization evaluation

The pre-workshop organization and communication evaluation got from the received answers an average note of 4,4. Previous meetings got the score 4.1 and 4.6. The highest scores were divided evenly with 40 % excellent and 40 % good. 3 people did not answer this question and only one participant gave the note lower than good (note 2).

The facilities got an average note of 4,1 from the received answers. The majority of the participants were

satisfied (57%) or more than satisfied (26%) with the facilities.